

# Stephen A. Holland

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## Summary Statement

I have over four years of experience in networking and computer setup. Seeking a position utilizing my technical skills and strong background in Macintosh and/or Windows computers.

## Skills and Qualifications

- Mac OS X
- Windows XP
- MS Word
- Computer Training and Troubleshooting
- Quicken
- Quick Books
- Dreamweaver MX
- Setup and Connecting Networks

## Education

<b>Computer Networking Systems</b> ITT Technical Institute, Pinellas Park, FL	Some College 2008 - 2009
<b>Fiber Optics Certification</b> Pinellas Technical Education Center, St. Petersburg, FL	Feb. 2002
<b>Copper Based Certification</b> Pinellas Technical Education Center, St. Petersburg, FL	Feb. 2002

## Work Experience

<b>Technician Coordinator</b> , StormDesigns, Inc, St. Petersburg, FL	2004 - Present
<ul style="list-style-type: none"><li>▪ Set up computer systems from scratch, install multiple applications.</li><li>▪ Establish and refine user and group access.</li><li>▪ Complete system and program upgrades.</li></ul>	
<b>Event Security</b> , Sentry Events Services, Inc, St. Petersburg, FL	2006 - 2007
<ul style="list-style-type: none"><li>▪ Checked for customers and their possessions and searched vehicles.</li><li>▪ Operated Magnetometer equipment.</li><li>▪ Monitored event areas to ensure safety and crowd control.</li></ul>	
<b>Usher</b> , Regal Entertainment Group, Pinellas Park FL	2005 - 2006
<ul style="list-style-type: none"><li>▪ Provided excellent customer service for over 100 patrons each day.</li><li>▪ Maintained quality of the facility, concessions, and movie experience.</li></ul>	
<b>Front Services Clerk</b> , Publix Supermarket, St. Petersburg, FL	2002 - 2003
<ul style="list-style-type: none"><li>▪ Focused on providing excellent customer service to supermarket patrons.</li><li>▪ Packed groceries and worked as a shopping cart attendant.</li></ul>	

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